

WHAT TO DO IN THE EVENT OF A CLAIM OR POTENTIAL CLAIM

Independent Order of Foresters

Zurich American Insurance Company appointed CalSurance Associates, A Division of Brown & Brown Program Insurance Services, Inc., Lancer Claims Services as the administrator for Claims on the Independent Order of Foresters sponsored Agents' Professional Liability Policy. Lancer Claims Services handles only professional liability claims.

For questions regarding reporting a Claim, potential claim or for help in determining if you need to report a circumstance, please contact:

Lancer Claims Services, A Division of Brown & Brown Program Insurance Services, Inc.
(800) 821-0540

or

firstreports@calsurance.com

As soon as you are aware of an E&O claim or circumstances that may lead to a claim, you should immediately report the claim or potential claim to Lancer Claims Services. Visit <https://www.calsurance.com/report-a-claim/> for more info. All Claims should be reported through the above link or via one of the following methods:

Email: FirstReports@CalSurance.com

Phone: 1-800-821-0540

Via Mail: First Reports Desk

Lancer Claims Services, a Division of Brown & Brown Program Insurance Services, Inc.
681 S. Parker Street, Suite 300
Orange, CA 92868

For claims involving Foresters products, also send to:

Independent Order of Foresters
789 Don Mills Road
Don Mills, Ontario
Canada, M3C 1T9
Fax: 416-429-0089
Attn: Legal Dept.

Lawsuits should be emailed to Lancer Claims Services and faxed to Foresters using the above contact information.

Do not discuss this matter with anyone unless they identify themselves to be from Foresters, Zurich, Lancer Claims Services or CalSurance®, or an authorized representative of the aforementioned

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